



## AEGON CHAMPIONSHIPS 2012

Members' Ticket & Hospitality Applications

applications



January 2012

Dear Member

**AEGON CHAMPIONSHIPS 2012  
at The Queen's Club  
Monday 11th June to Sunday 17th June**

The 2011 AEGON Championships will be remembered for the challenges provided by the weather, two British players in the semifinals, a memorable Monday final and the sight of Andy Murray holding aloft the trophy for the second time after playing a thrilling final against the French player Jo-Wilfried Tsonga.

Members are invited to consider the various options open to them for booking the 2012 Championships. The options are presented on Forms A-E in this booklet.

**As in previous years the Membership will receive priority booking over the general public. Members will need to pay for their tickets either by Members' Account or Debit/Credit Card, no cheques will be accepted for 2012.**

**One additional change for 2012 will be that Members will be able to apply for up to 6 seats in the public stands on the Monday of the Championships and this will not form part of the normal entitlement which is to book ten tickets for the rest of the week.**

We do hope that you can join us in 2012 and we look forward to welcoming you to what will hopefully be an extremely memorable tournament.

Yours sincerely

Tessa Blazey



# AEGON CHAMPIONSHIPS AT THE QUEEN'S CLUB

Monday 11th June to Sunday 17th June 2012

Members are invited to consider the various options open to them for the 2012 Championships. These options are presented on the enclosed Forms A-E.

## FORM A

# A

### PUBLIC STAND SEATS (MEMBERS' PRIORITY TICKET APPLICATION)

Members are entitled to apply for seats in the Public Stands. An application of up to ten tickets for the week can be made with a maximum of four tickets on any one day. *(Additionally on Monday 11th June Members are able to apply for up to six tickets which are not included in their overall allocation).*

Return the application form to the Club and tickets will be allocated in date of receipt order on a "first come, first served" basis.

## FORM C

# C

### THE MEMBERS' CAFÉ

A Member is able to entertain guests in The Members' Café. Members need to make a decision as to where they would like to sit to watch the tennis, either in the Public Stands or on the Pavilion Terrace where their seats are only reserved for the first two matches.

On the Pavilion Terrace Members pay nothing for their own seat, but must pay the cost of the Pavilion Seat for their guests. This is for up to two Members' guests on Monday, Tuesday and Wednesday and one for the remainder of the week.

## FORM B

# B

### PREFERENTIAL SEATING TICKETS

Members are entitled to apply for preferential seating "season tickets". There is an option to apply for the same two or four seats for each day of the Championships. This will provide a guaranteed option to reserve the same seats in the year 2013. The advantage of this offer is that, by taking the full allocation of Preferential Seats, Members can exceed the priority ticket allocation of ten tickets throughout the week to a maximum of twenty-eight tickets.

## FORM D

# D

### MEMBERS' GUEST BADGES

Members are entitled to bring a maximum of two guests to the Championships on Monday, Tuesday and Wednesday and one guest from Thursday to Sunday. The Guest Badge will provide entrance to the grounds and the Clubhouse (with no reserved seating).

## FORM E

# E

### CORPORATE HOSPITALITY

The Club is delighted to offer Members the opportunity to book the first-class hospitality facilities that are available during the week of the Championships.

## ADDITIONAL INFORMATION

- A Member has free entry to the Championships on any day.

### **Members' Direct Debit Payments**

All Members are reminded in accordance with the Club Rules, no credit is available at the Club unless a direct debit has been set up for a monthly account. This also applies to all AEGON bookings and any subsequent charges. The monthly direct debit is different from the annual or quarterly subscription mandate.

If the Direct Debit mandate is in place Members are able to swipe their Membership cards at the Members' Buffet, Reception, Club Shop, Club Restaurant, Members' Cafe and the various Club Bars confirming the purchase with a signature. Any person who does not have the mandate in place will not be allowed to use their card during the Championships.

Members who do not already have a direct debit facility in place are strongly encouraged to apply for a direct debit form, available from the Membership Department or Reception.

MEMBERS ARE REMINDED THAT THEY HAVE A CHOICE OF EITHER A OR B BUT NOT BOTH.



# MEMBERS' PRIORITY TICKETS

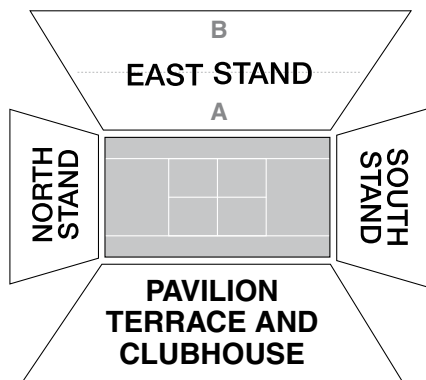


Members wishing to apply for seats in the Public Stands should complete this booking form.

## MEMBERS' PUBLIC STAND SEATING

Members are entitled to apply for seats in the Public Stands. An application of up to ten tickets for the week can be made with a maximum of four tickets on any one day. *(Additionally on Monday 11th June Members are able to apply for up to six tickets which are not included in their overall allocation).*

We expect demand to be extremely high so advise you to complete and return this form as soon as possible. Applications will be dealt strictly by date of receipt on a "first come, first served" basis



Continued overleaf

# MEMBERS' PRIORITY TICKET APPLICATION



## BOOKING FORM

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Membership No: \_\_\_\_\_ Tel: \_\_\_\_\_

Email: \_\_\_\_\_

## SECTION 1: MEMBERS' PUBLIC STAND SEATING

An application of up to ten tickets can be made with a maximum of four tickets on any one day. *(Additionally on Monday 11th June Members are able to apply for up to six tickets which are not included in their overall allocation).*

DATE	SOUTH STAND		EAST STAND A		EAST STAND B		WHEELCHAIR SPACE		COST
		PRICE		PRICE		PRICE		PRICE	
Monday 11th June	0 - 6	£60	0 - 6	£55	0 - 6	£50	0 - 6	£60	
Tuesday 12th June	0 - 4	£80	0 - 4	£75	0 - 4	£70	0 - 4	£80	
Wednesday 13th June	0 - 4	£92	0 - 4	£87	0 - 4	£82	0 - 4	£92	
Thursday 14th June	0 - 4	£97	0 - 4	£92	0 - 4	£87	0 - 4	£97	
Friday 15th June	0 - 4	£103	0 - 4	£97	0 - 4	£92	0 - 4	£103	
Saturday 16th June	0 - 4	£103	0 - 4	£97	0 - 4	£92	0 - 4	£103	
Sunday 17th June	0 - 4	£103	0 - 4	£97	0 - 4	£92	0 - 4	£103	

BOOKING FEE: £4

TOTAL COST: £ \_\_\_\_\_

Continued overleaf

## SECTION 2

Should any of the tickets you have applied for not be available, what would you like to do?

Please tick the following options where appropriate:

- I am happy to accept any alternative day (s) and stand (s)
- I want my preferred day (s), but I am happy to accept an alternative stand
- I want my preferred stand, but have marked alternative day (s) below
- I will only accept my preferred choice (s) and understand that if unavailable my application will be unsuccessful
- Monday 11th June     Wednesday 13th June     Friday 15th June     Sunday 17th June
- Tuesday 12th June     Thursday 14th June     Saturday 16th June

## SECTION 3: PAYMENT

Please tick one of the following:

- I have a Members' Account Direct Debit in place so please charge £ \_\_\_\_\_
- Please charge the sum of £ \_\_\_\_\_ to my credit/debit card

Credit/debit card number:

Valid from:        Expiry date:        Security code:        Issue no. (if applicable):

Name of cardholder: \_\_\_\_\_

I agree to the terms and conditions of sale.

Please sign:

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please return this Form A to:

AEGON Championships, The Queen's Club, Palliser Road, London W14 9EQ

020 7386 3443 AEGONTicketing@queensclub.co.uk

## TERMS AND CONDITIONS

1. I hereby apply for the tickets indicated in accordance with the terms and conditions of sale. The maximum number of tickets is four per person per day and my total application must not exceed ten tickets. In addition on Monday 11th June I can apply for up to six tickets which are not included in my overall allocation.
2. I confirm that the tickets are intended for my own use as the original purchaser and I am prepared to provide identification on request at any time.
3. I understand that if I sell these tickets on, they will be void and I will not be entitled to a refund.
4. I understand that only one booking form per Member is permitted.
5. If, for whatever reason, I am unable to use the issued tickets, I can return them to the Club who will attempt to re-sell them on my behalf. If successful, I will be refunded the full ticket cost less the booking charge.
6. Ticket refunds are guaranteed if there is less than two hours play on the court to which your ticket gives access. See reverse of ticket for full raincheck terms and conditions.
7. Tickets will be sent out in early May 2012.

# MEMBERS' PREFERENTIAL SEATING



Members wishing to apply for Preferential Seating "season tickets" should complete this booking form by 1st March 2012.

**Members are reminded that they should complete Form A or B but not both.**

# MEMBERS' PREFERENTIAL SEATING



## BOOKING FORM

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

\_\_\_\_\_  
Postcode: \_\_\_\_\_

Membership No: \_\_\_\_\_ Tel: \_\_\_\_\_

Email: \_\_\_\_\_

I wish to apply for the following Preferential Seats in the North Stand for the seven days of the 2012 Championships.

Please tick the appropriate box:

1 pair of seats in the North Stand @ £1,860

2 pairs of seats in the North Stand @ £3,720

Please tick one of the following:

I have a Members' Account Direct Debit in place so please charge £ \_\_\_\_\_

Please charge the sum of £ \_\_\_\_\_ to my credit/debit card

Credit/debit card number:

Valid from:     Expiry date:     Security code:    Issue no. (if applicable):

Name of cardholder: \_\_\_\_\_

I agree to the terms and conditions of sale.

*Please sign:*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

*Please return this Form B to:*

Tessa Blazey, The Queen's Club, Palliser Road, London W14 9EQ

020 7386 3444 tessa.blazey@queensclub.co.uk



# THE MEMBERS' CAFÉ



Members wishing to reserve a table in The Members' Café should complete this booking form.

Please enter both your Pavilion Terrace and Public Stand ticket requirements on this form ONLY.

**Do not complete form A on the days you are dining.**

## SAMPLE MENU

### STARTER

A Decorated Buffet of Charcuterie,  
Seafood & Seasonal Salads

### MAIN COURSES

**Grilled Fillet of Scotch Beef,**  
Fondant Potato, Wild Mushrooms, Oven Roast  
Tomato, Asparagus Spears & Port Jus

**Seared Fillet of Cornish Sea Bass,**  
Lemon Mash, Asparagus & Sauce Vierge

**Roulade of Pumpkin,**  
Spinach & Brie with Courgette Ribbons  
& Sun blushed Tomatoes

### DESSERTS

English Raspberries & Cream  
An Assortment of Patisserie  
English & Continental Cheeses

### AFTERNOON TEA

A Devon Cream Tea with an Assortment  
of Finger Sandwiches, Scones, Tea Cakes  
& English Strawberries

*Continued overleaf*

# THE MEMBERS' CAFÉ APPLICATION



## BOOKING FORM

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Membership No: \_\_\_\_\_ Tel: \_\_\_\_\_

Email: \_\_\_\_\_

## SECTION 1: DINING ARRANGEMENTS

DATE	MEMBERS' CAFÉ		TOTAL PARTY (Maximum 6)	TOTAL COST
Monday 11th June	£150			
Tuesday 12th June	£180			
Wednesday 13th June	£180			
Thursday 14th June	£180			
Friday 15th June	£180			
Saturday 16th June	£180			
Sunday 17th June	£180			

TOTAL COST: £ \_\_\_\_\_

The Club Patrons are to be offered first booking in The Club Restaurant.

Please tick this box if you would like to move from The Members' Café to The Club Restaurant if space becomes available.

*For seating arrangements please continue overleaf*

Please return this Form C to:  
Tessa Blazey, The Queen's Club, Palliser Road, London W14 9EQ  
020 7386 3444 tessa.blazey@queensclub.co.uk

**SECTION 2: SEATING ARRANGEMENTS**

PUBLIC STAND SEATING			
DATE	NORTH STAND	EAST STAND	
Monday 11th June	£60	£55	
Tuesday 12th June	£80	£75	
Wednesday 13th June	£92	£87	
Thursday 14th June	£97	£92	
Friday 15th June	£103	£97	
Saturday 16th June	£103	£97	
Sunday 17th June	£103	£97	
<b>BOOKING FEE</b>		£4	£4
<b>TOTAL COST:</b>	£ _____	£ _____	

PAVILION TERRACE SEATING* (No charge for Members)			
TICKETS	COST (each)		
2 Max	£30		
2 Max	£30		
2 Max	£30		
1 Max	£30		
1 Max	£30		
1 Max	£30		
1 Max	£30		
	-		-

**\* No bookings can be taken for Pavilion Terrace Seats unless a table has been booked in the Members' Café**

*N.B. Payment is non-refundable unless we are successful in re-selling your package. A 10% administration fee will be charged.*

TOTAL PAYABLE	
Total Dining Cost	£ _____
Total Seating Cost	£ _____
<b>TOTAL PAYABLE:</b>	£ _____

**SECTION 3: PAYMENT**

Please tick one of the following:

I have a Members' Account Direct Debit in place so please charge £ \_\_\_\_\_

Please charge the sum of £ \_\_\_\_\_ to my credit/debit card

Credit/debit card number:

Valid from:     Expiry date:     Security code:     Issue no. (if applicable):

Name of cardholder: \_\_\_\_\_

I agree to the terms and conditions of sale. *Please sign:*

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

**SEATING ARRANGEMENTS**

To accompany your booking in the Members' Café, the Club will guarantee seating to watch the tennis for each person in your party.

**PUBLIC STAND SEATING**

- North Stand seats are allocated on a "first come, first served" basis and Members who are unsuccessful will automatically be allocated East Stand seats.

**PAVILION TERRACE SEATING**

- Members are entitled to one complimentary seat on the Pavilion Terrace.
- In addition to their own seat, each Member is entitled to apply for a maximum of 2 seats on the Pavilion Terrace on Monday, Tuesday and Wednesday and a maximum of 1 seat on Thursday to Sunday.
- Such seats will be reserved until the end of the second scheduled match on Centre Court.

# MEMBERS' GUEST BADGES



Members wishing to apply for Guest Badges should complete this booking form.

Each Member may apply for two Guest Badges on Monday, Tuesday and Wednesday and one on Thursday to Sunday. The number available at the weekend is considerably lower than during the week.

Applications will be dealt with strictly by date of receipt. **No refunds will be given for any cancellations made after 25th May 2012.**

*There is no longer any reserved seating on the Pavilion Terrace unless dining in the Members' Café or Club Restaurant.*

## EVENING BADGES

Evening guest badges for each day will be available for purchase after 5.30pm at the Membership desk at the entrance to the grounds.

Monday, Tuesday, Saturday: £5

Wednesday, Thursday, Friday: £10

# MEMBERS' GUEST BADGE APPLICATION



## BOOKING FORM

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Membership No: \_\_\_\_\_ Tel: \_\_\_\_\_

Email: \_\_\_\_\_

## DAY BADGES

DATE	NUMBER	COST (each)
Monday 11th June	2 Max	£30
Tuesday 12th June	2 Max	£30
Wednesday 13th June	2 Max	£30
Thursday 14th June	1 Max	£30
Friday 15th June	1 Max	£30
Saturday 16th June	1 Max	£30
Sunday 17th June	1 Max	£30

TOTAL COST: £ \_\_\_\_\_

Please tick here if you have booked into The Members' Café/Club Restaurant on any day.

Please tick one of the following:

I have a Members' Account Direct Debit in place so please charge £ \_\_\_\_\_

Please charge the sum of £ \_\_\_\_\_ to my credit/debit card

Credit/debit card number:

□□□□ □□□□ □□□□ □□□□

Valid from: □□ □□ Expiry date: □□ □□

Security code: □□□□ Issue no. (if applicable): □

Name of cardholder: \_\_\_\_\_

I agree to the terms and conditions of sale. *Please sign:*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Please return this Form D to:*

AEGON Championships, The Queen's Club, Palliser Road, London W14 9EQ

020 7386 3443 [AEGONTicketing@queensclub.co.uk](mailto:AEGONTicketing@queensclub.co.uk)



# CORPORATE HOSPITALITY



Full details of all three packages are detailed on the back cover of this booklet and Terms & Conditions are on the inside back cover.

THE PRESIDENT'S ROOM		
DATE	GUESTS	HOSPITALITY PRICE*
Monday 11th June	10 / 12 / 20 / 24	£570
Tuesday 12th June	10 / 12 / 20 / 24	£685
Wednesday 13th June	10 / 12 / 20 / 24	£855
Thursday 14th June	SOLD OUT	£995
Friday 15th June	SOLD OUT	£1,050
Saturday 16th June	SOLD OUT	£875

THE REAL TENNIS MUSEUM & DEDANS		
DATE	GUESTS	HOSPITALITY PRICE*
Monday 11th June	12	£505
Tuesday 12th June	12	£620
Wednesday 13th June	SOLD OUT	£730
Thursday 14th June	SOLD OUT	£840
Friday 15th June	SOLD OUT	£910
Saturday 16th June	12	£715
Sunday 17th June	12	£725

THE MEMBERS' GALLERY			
DATE	GUESTS	HOSPITALITY PRICE*	
		EAST	SOUTH
Monday 11th June	8/10/12	£430	£420
Tuesday 12th June	8/10/12	£525	£515
Wednesday 13th June	8/10/12	£675	£665
Thursday 14th June	8/10/12	£775	£760
Friday 15th June	8/10/12	£840	£830
Saturday 16th June	8/10/12	£505	£495
Sunday 17th June	8/10/12	£515	£499

\* All prices are per person and exclusive of VAT

# CORPORATE HOSPITALITY

## BOOKING FORM



Client: \_\_\_\_\_

Address: \_\_\_\_\_

Postcode: \_\_\_\_\_

Booking Contact: \_\_\_\_\_ Tel: \_\_\_\_\_

Host Name: \_\_\_\_\_ Email: \_\_\_\_\_

Queen's Club Membership Number (if applicable): \_\_\_\_\_

## HOSPITALITY DETAILS

Please indicate all prices as cost per person.

DATE	AREA	NO. OF GUESTS	HOSPITALITY PRICE	RAINCHECK INSURANCE (if applicable)	TOTAL PRICE (EX VAT)
Monday 11th June					
Tuesday 12th June					
Wednesday 13th June					
Thursday 14th June					
Friday 15th June					
Saturday 16th June					
Sunday 17th June					

Table Signage required: \_\_\_\_\_ **TOTAL COST:** £ \_\_\_\_\_

For **The Members' Gallery** bookings, please indicate your choice of Centre Court seats (subject to availability).

EAST STAND VIEWING BOX       SOUTH STAND SEATS

Continued overleaf

**PAYMENT DETAILS**

Accounts Payable Address *(if different from contact details overleaf)*:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
Postcode: \_\_\_\_\_

Purchase Order Number *(if applicable)*: \_\_\_\_\_

**Please see Point 2 of the Terms & Conditions (opposite) for details of the Payment Terms.**

**TERMS & CONDITIONS**

By making a booking and signing below, I confirm I have read and agree to the Terms and Conditions (opposite) and that I am authorised by the client to bind the client to the Terms & Conditions.

*Please sign:*

Signature: \_\_\_\_\_

On Behalf of: \_\_\_\_\_

Position: \_\_\_\_\_

Date: \_\_\_\_\_



# AEGON CHAMPIONSHIPS 2012 HOSPITALITY TERMS & CONDITIONS

These terms and conditions, the Booking Form and the Confirmation of Booking (usually sent by email) form the Agreement between the Client and LTA Events Limited (the LTA) for the provision of Hospitality at the AEGON Championships (the Event).

Any terms defined in the Booking Form and used in these terms and conditions shall have the meanings attributed to them in the Booking Form.

## 1. Acceptance of Booking

- 1.1 A booking shall be considered provisional when the Client has returned a signed Booking Form to the LTA indicating its acceptance of these terms and conditions. For bookings made on or before 31 December 2011 a deposit of 50% of the Hospitality Price (plus any VAT due) (the Deposit) is required to secure your booking and is, subject to Clause 3.2, nonrefundable.
- 1.2 The Client acknowledges that the availability of hospitality packages cannot be guaranteed and a booking will be subject to availability at the time the signed Booking Form and the Deposit is received by the LTA.
- 1.3 A booking shall only be considered confirmed and this contract shall only become effective upon the issue by the LTA of a Confirmation of Booking. The LTA may (at its discretion) issue the Confirmation of Booking by email, post or fax.

## 2. Payment Terms

- 2.1 Subject to clause 2.2 below, in the case of bookings made on or before 31 December 2011 the balance of the Total Price (plus VAT) must be paid by 31 January 2012 and for bookings made after 31 December 2011 the Total Price (plus VAT) is payable within 30 days of invoice. Payment must be made by one of the methods indicated on the invoice.
- 2.2 If the booking is made within three (3) weeks of the first day of the Event, the Total Price (plus VAT) must be paid by credit card at the time of booking.
- 2.3 If payment of the Total Price (plus VAT) is not made in full by the relevant date as specified in clauses 2.1 and 2.2 above, the LTA reserves the right to cancel the booking, sell the hospitality packages to a third party and retain all (or part) of the Deposit.
- 2.4 The LTA reserves the right not to release documents, passes or event tickets unless payment has been received in full.
- 2.5 All prices are exclusive of VAT (unless otherwise stated) which is payable in addition by the Client.
- 2.6 Prices are inclusive of food and drink other than any food supplied to meet Clients' special dietary requirements (as notified to the LTA in accordance with clause 5.3 below). The LTA shall invoice the Client for any additional costs for supplying food meeting special dietary requirements and for any gifts purchased during the event within 40 days of the last day of the Event. The Client shall pay the LTA the amount due and invoiced within 30 days of receipt of the invoice.

## 3. Cancellations by the Client

- 3.1 Cancellations must be notified to the LTA in writing. In the event of cancellation by the Client after the LTA has issued a Confirmation of Booking the Client shall compensate the LTA for any damage or loss suffered by it as a result of the cancellation. Subject to clause 3.2 the LTA shall charge the following cancellation fees:
  - Cancellation after Confirmation of Booking and before 31st December 2011 –  
Fee: 50% of Hospitality Price (plus VAT) of booking
  - Cancellation after 31st December –  
Fee: 100% of Hospitality Price (plus VAT) and additional services ordered
- 3.2 In the event of cancellation by the Client after the LTA has issued a Confirmation of Booking, if the LTA is able to obtain a suitable

replacement client the LTA shall be entitled to retain a handling fee of 10% of the Hospitality Price (plus VAT) and the balance shall be refunded to the Client. The LTA will only seek to obtain a replacement client once the hospitality available in the booked area on the relevant day is otherwise at full capacity.

- 3.3 The LTA is entitled to retain the Deposit and/or the Hospitality Price in full or part payment of any cancellation or handling fees incurred under this clause 3.
4. **Raincheck Insurance:**
- 4.1 Clients may purchase Raincheck Insurance at a cost of 7.5% of the Hospitality Price. It is not compulsory to take out Raincheck Insurance and sales of Raincheck Insurance will cease on the date two weeks before the opening day of the Event, from which date Raincheck Insurance cannot be purchased.
- 4.2 If in the event of there being less than 2 hours' play on Centre Court on the day of The Event and the booking is covered by Raincheck Insurance, the LTA will refund the booking Client 90% of the cost of the Hospitality Price. This does not include VAT.
- 4.3 The cost of purchasing Raincheck Insurance will not be refunded under any circumstances
5. **Tickets and Passes**
- 5.1 Subject to payment of the Total Price having been received by the LTA, the LTA shall send to the Booking Contact at least 2 weeks prior to the start of the Event a hospitality pass for each guest of the Client (Guest);
- 5.2 The Booking Contact shall be responsible for distributing the hospitality passes to the Guests. No person will be admitted to the Queen's Club grounds without a valid ground pass. No liability is accepted by the LTA in the event that a Guest is denied entry to The Queen's Club.
- 5.3 The Client agrees to provide the LTA with a dietary requirements list including details of any food allergies and the name of the Client's nominated Host and the Client's Guests at least two weeks prior to the first day of the Event. The LTA will pass on details of any dietary requirements to its caterer. However the LTA does not guarantee that any of the food or drink products served in the Grounds are free from nuts, wheat, lactose or any other allergens. There may be an additional cost for supplying food which meets the Client's dietary requirements.
- 5.4 The Centre Court tickets will be made available for collection by the Client's Host at The Queen's Club on the Event Date.
- 5.5 The LTA will, so far as is possible given the constraints of issuing tickets, try to seat Guests together on the Centre Court and guarantees that each Guest will be seated adjacent to at least one other Guest from the same booking. However, the LTA cannot guarantee that all of the Guests of one booking will have Centre Court tickets for adjacent seats.
- 5.6 The Client acknowledges that the LTA cannot guarantee:
  - a) whether any play will take place on the Centre Court on the Event Date;
  - b) the length of play on the Centre Court on the Event Date;
  - c) the stage in the tournament which will be played on the Event Date; or
  - d) the identity of the players who will appear on the Centre Court on the Event Date.
6. **Rules and Regulations**
- 6.1 The Client agrees to notify all the Guests of the AEGON Championships Hospitality Rules annexed to this Agreement and to ensure that the Guests comply with the said Rules.
- 6.2 The Client agrees to ensure that its Guests abide by any rules imposed by the Event and any terms and conditions attached to the

hospitality passes and the Centre Court tickets.

## 7. Cancellation and Alternative Arrangements

- 7.1 The Client acknowledges that:
  - a) the duration of any tennis played is dependent on the weather on the Event Date and is controlled by the Event referee and not the LTA; and
  - b) the hospitality facilities of the Event are not dependent on the weather on the Event Date and will be available for use irrespective of whether tennis on Centre Court is interrupted, suspended or cancelled.
- 7.2 The Client agrees that any liability of the LTA relating to the cancellation or suspension of play of tennis shall be limited to the amount recoverable as a result of purchasing Raincheck Insurance.
- 7.3 In the event that the LTA makes any material changes to the hospitality facilities to be provided at the Queen's Club or cancel them for any reason other than an event of force majeure, the LTA will use its reasonable endeavours to ensure that alternative arrangements are offered which are of at least equal or a superior standard. For the purpose of this clause, 'force majeure' shall mean any event which the LTA or the supplier of the service in question could not, even with all due care, foresee or avoid including (without limitation) war and threat of war, civil strife, terrorist activity, natural or nuclear disaster, fire, industrial dispute, epidemic, pestilence, adverse weather or all other events outside the LTA's control.

## 8. Miscellaneous

- 8.1 We welcome Guests who are wheelchair users or who have other specific physical access requirements. Our health and safety requirements mean that the number of such visitors at any one time is limited. We recommend that you inform our Hospitality Team of any wheelchair access requirements and obtain confirmation that such requirements can be met before confirming your booking.

## 9. Liability

- 9.1 Subject to clause 9.4, the liability of the LTA to the Client for any loss, damage, costs and expenses (including, without limitation, loss of profits), whether direct or indirect and howsoever caused resulting from the acts or omissions of the LTA and its employees, agents and representatives in connection with the provision of the Hospitality Package and any breach of this Agreement shall be limited to the Total Price (plus VAT).
- 9.2 The LTA accepts no liability for any possessions of the Guests left unattended or in any cloakroom within The Queen's Club Grounds.
- 9.3 The Client accepts liability for any loss, damage, costs and expenses (including, without limitation, loss of profits), whether direct or indirect, howsoever caused, and whether arising from any dispute, contractual, tortious or other claims or proceedings or otherwise resulting from the acts or omissions of the Client and its employees, agents and representatives or the acts and omissions of any of its Guests while in The Queen's Club Grounds or resulting from a breach of this Agreement and the Client agrees to indemnify the LTA against all and any such liability, loss, damage, costs and expenses suffered by LTA or by any third party.
- 9.4 Nothing within this Agreement shall limit or exclude either party's liability for death or personal injury caused by its negligence or for any loss, damage, costs and expenses caused by an act of fraud or which may not lawfully be excluded.

## 10. General

- 10.1 The Booking Form, Confirmation of Booking, the AEGON Championships Terms and Conditions of Entry and the AEGON Championships Hospitality Rules shall be incorporated into this Agreement.
- 10.2 The Client shall not assign or otherwise transfer or sell its rights

and obligations under this Agreement or the benefits of any of the hospitality packages or tickets to any third party.

- 10.3 This Agreement sets out the entire agreement and understanding between the parties in respect of the subject matter of this Agreement. The Client acknowledges that it has entered into this Agreement in reliance only upon the representations, warranties and promises specifically contained or incorporated in this Agreement and, save as expressly set out in this Agreement, the LTA shall have no liability in respect of any representation, warranty or promise made prior to the date of this Agreement unless such representative, warranty or promise was made fraudulently.
- 10.4 Any notice required to be given under this Agreement shall be in writing and shall be delivered personally, be left at, or sent by prepaid first class post, or fax to the LTA office at the National Tennis Centre, Roehampton, London, SW15 5JQ or to the address of the Client set out on the Booking Form (as applicable).
- 10.5 No purported variation of this Agreement shall be effective unless it is in writing and signed by or on behalf of each of the parties.
- 10.6 No failure or delay by the LTA to exercise any right or remedy provided under this Agreement or by law shall constitute a waiver of that (or any other) remedy, no preclude or restrict its further exercise. No single or partial exercise of such right or remedy shall preclude or restrict the further exercise of that (or any other) right or remedy.
- 10.7 No term of this Agreement is enforceable pursuant to the Contracts (Rights of Third Parties) Act 1999 by any person who is not a party to it.
- 10.8 This Agreement shall be governed by the laws of England and Wales and each of the parties irrevocably submits to the exclusive jurisdiction of the Courts of England and Wales.

## AEGON Championships Hospitality Rules and Regulations

The following rules apply to the use by Guests of the Hospitality Areas at the Event:

1. A valid hospitality pass is required for entry into The Queen's Club Grounds and the relevant hospitality area at the Event (the Hospitality Area). To avoid embarrassment, official guests should not invite non-official guests to join them in the Hospitality Area.
2. The AEGON Championships Terms and Conditions of Entry displayed in The Queen's Club Grounds and on the back of the general admission tickets must be complied with.
3. No liability is accepted by the LTA for any possessions or belongings which are left unattended at any time.
4. The rules of The Queen's Club and the Event prohibit any branded merchandise from being brought into The Queen's Club Grounds without prior consent. For this reason, Guests are not permitted to bring any branded promotional goods or other merchandise into, or distribute such goods or merchandise within the Hospitality Areas, without prior written agreement from the LTA.
5. The Hospitality Areas are intended to be used as a social venue and should not be used for business meetings or for conducting promotional events without the prior written consent of the LTA.
6. Aggressive, violent or abusive behaviour will not be tolerated.
7. It is not permitted for any Client, Guest or member of The Queen's Club to re-sell or transfer (whether for money consideration or otherwise) any hospitality tickets or packages that he/she may have purchased or acquired or to act as an agent in the sale of such hospitality tickets or packages. The LTA reserves the right to cancel such hospitality tickets or packages without refund.
8. The LTA reserves the right to remove any person from the Hospitality Area who is in breach of any of these Rules immediately and without notice.



# CORPORATE HOSPITALITY AT THE AEGON CHAMPIONSHIPS 2012



## THE PRESIDENT'S ROOM

The most elegant room within the Clubhouse with a private balcony offering superb views over Centre Court. The President's Room offers a truly prestigious experience, enhanced by the enviable location, sumptuous cuisine and premium seating on the Royal Balcony.

### The President's Room Hospitality Package includes:

- Unique hospitality area for 10 or 12 guests
- Centre Court seats on Royal Box Balcony
- Access to the Members' Clubhouse
- Champagne and canapé reception
- Delicious four course lunch
- Afternoon tea
- Selected wines, Pimm's, beers, spirits and soft drinks
- Televised on court action
- Souvenir programme and order of play
- Seat cushion for each guest



## THE REAL TENNIS MUSEUM & DEDANS

These private rooms exude the history and charm of The Queen's Club. Both rooms provide a luxurious and exclusive retreat for guests in one of the most historic Real Tennis settings in the world.

### The Real Tennis & Dedans Hospitality Package includes:

- Exclusive use of a private room for 12 guests
- Centre Court seats in the North Stand
- Access to the Members' Clubhouse
- Champagne and canapé reception
- Delicious four course lunch
- Afternoon tea
- Selected wines, Pimm's, beers, spirits and soft drinks
- Televised on court action
- Souvenir programme and order of play
- Seat cushion for each guest
- The opportunity to learn and play real tennis with a world ranked player (*additional cost and subject to availability*)



## THE MEMBERS' GALLERY

This stylish and contemporary suite offers private tables for 8, 10 or 12 guests. The fresh and unique ambience is complemented by outstanding cuisine, an open air balcony offering glorious views of the practice courts and a choice of Centre Court Seating.

### The Members' Gallery Hospitality Package includes:

- Individual dining areas with private tables for 8, 10 or 12 guests
- Choice of Centre Court seats: Private Viewing Box in the East Stand or seats in the South Stand
- Open air viewing balcony overlooking practice courts
- Champagne and canapé reception
- Delicious four course lunch
- Afternoon tea
- Selected wines, Pimm's, beers, spirits and soft drinks
- Televised on court action
- Souvenir programme and order of play
- Seat cushion for each guest