



THE QUEEN'S CLUB

SAFEGUARDING POLICY STATEMENT



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PURPOSE AND SCOPE

The Queen's Club Limited (the "**Club**") recognises our moral and statutory responsibility to safeguard and promote the welfare of all juniors (anyone under 18) and adults at risk. We are committed to ensuring our safeguarding practice reflects statutory responsibilities, government guidance and the requirements of the governing bodies of Lawn Tennis and Padel, Rackets, Real Tennis, and Squash and complies with best practice from the Child Protection in Sport Unit (CPSU).

We are committed to prioritising the well-being of juniors and adults at risk and providing a safe and welcoming environment where they are respected and valued. We are alert to the signs of abuse and neglect and follow our procedures to ensure that juniors and adults at risk receive effective support and protection.

A copy of our full safeguarding policy is available online here: [\[insert URL\]](#) and can also be located or requested from our Welfare Officer and Deputy Welfare Officer.

The purpose of this policy statement is to:

- Protect all juniors and adults at risk from harm who use our services
- Provide the necessary information to enable people to meet their safeguarding responsibilities
- Deliver good practice and high safeguarding standards
- Outline our commitment to safeguarding juniors and adults at risk

This policy applies to any person who plays, coaches, officiates, works, volunteers, or otherwise participates (or visits) at our club.

RAISING A SAFEGUARDING CONCERN

Concerns should be raised to our Welfare Officer:

Name: Lorna Roberts

E mail: lorna.roberts@queensclub.co.uk

Mobile: 07921 508435

If unavailable, then the Deputy Welfare Officer's details are:

Name: Alison Quinlan

E mail: alison.quinlan@queensclub.co.uk

Mobile: 07921 508435

or if applicable, the concerns should be referred directly to the LTA via <https://safeguardingconcern.lta.org.uk>



WE RECOGNISE THAT:

- the welfare of juniors and adults at risk is paramount
- working in partnership with juniors, their parents/carers and adults at risk is essential in promoting their welfare
- all juniors and adults at risk, regardless of age, disability, gender reassignment, race, religion or belief, sex, or sexual orientation have an equal right to protection from all types of harm or abuse
- some juniors and adults at risk, including LGBTQ+ people, disabled people or people from ethnic minority communities, can be particularly vulnerable to abuse and additional measures and safeguards may be needed to ensure their welfare.

WE WILL SEEK TO KEEP JUNIORS AND ADULTS AT RISK SAFE BY:

- promoting and prioritising their safety and well-being
- appointment of a Welfare Officer and a Deputy Welfare Officer with responsibility for safeguarding in our Club
- ensure everyone understands their roles and responsibilities in respect of safeguarding and is provided with appropriate induction and learning opportunities to recognise, identify and respond to signs of abuse, neglect and other safeguarding concerns relating to juniors and adults at risk
- safely recruiting and selecting staff, coaches and volunteers
- promoting and maintaining a positive safeguarding culture where people feel able to raise a genuine concern and are confident, they will be taken seriously
- ensure appropriate action is taken in the event of incidents/concerns of abuse and support provided to the individual/s who raise or disclose the concern
- ensure that confidential, detailed and accurate records of all safeguarding concerns are maintained and securely stored
- prevent the employment/deployment of unsuitable individuals
- ensuring that we have a process to deal with complaints and whistleblowing measures in place
- ensure robust safeguarding arrangements and procedures are in place for other activities, including coaching, competitions, holiday camps, social activities, online activity and social media, transportation and supervision

This policy was last reviewed in July 2023 and will be reviewed every three years (or earlier if there is a change in national legislation).

QC Chief Executive Ross Niland

Date: July 2023

QC Welfare Officer Lorna Roberts

Date: July 2023

